**HR Management Statistics**

**Performance Development Review (PDR) completion by Service**

| Team | Review Required | Review Completed | % |
|------|-----------------|------------------|---|
| **Corporate Organisation** | 304 | 274 | 90% |
| **Leadership Team** | 9 | 7 | 78% |
| **Corporate Support** | 3 | 1 | 33% |
| **Communications Strategy and Policy** | 25 | 22 | 88% |
| **Communications** | 4 | 4 | 100% |
| **Economic Development** | 2 | 1 | 50% |
| **Customer Services Front Line Team** | 16 | 14 | 88% |
| **Improvement and Insight Team** | 3 | 3 | 100% |
| **Operations** | 42 | 31 | 74% |
| **Business Support** | 8 | 7 | 88% |
| **Leisure and Environment** | 10 | 4 | 40% |
| **Parking Services** | 9 | 5 | 56% |
| **Hertford Theatre** | 15 | 15 | 100% |
| **Strategic Finance and Property** | 34 | 22 | 65% |
| **Financial Services** | 16 | 9 | 56% |
| **Corporate Property Services** | 18 | 13 | 72% |
| **Legal and Democratic Services** | 15 | 14 | 93% |
| **Democratic Services** | 2 | 2 | 100% |
| **Electoral Services** | 6 | 5 | 83% |
| **Legal Section** | 2 | 2 | 100% |
| **Land Charges** | 5 | 5 | 100% |
| **HR & Organisational Development** | 8 | 8 | 100% |
| **Human Resources Team** | 7 | 7 | 100% |
| **Health and Safety Officer** | 1 | 1 | 100% |
| **Revenues and Benefits Shared Service** | 95 | 95 | 100% |
| **Revenue Division** | 35 | 35 | 100% |
| **Benefit Division** | 27 | 27 | 100% |
| **Systems, Support & Control** | 33 | 33 | 100% |
| **Housing and Health** | 48 | 48 | 100% |
| **Housing Services** | 15 | 15 | 100% |
| **Licensing and Enforcement** | 7 | 7 | 100% |
| **Environmental Health** | 13 | 13 | 100% |
| **Community Wellbeing and Partnerships** | 13 | 13 | 100% |
| **Planning** | 28 | 27 | 96% |

| | | | |
|---|---|---|---|
| Development Management - Quality Places | 5 | 5 | 100% |
| Development Management Tech / Admin | 7 | 7 | 100% |
| Planning Conservation | 3 | 3 | 100% |
| Development Management Quality & Performance | 4 | 4 | 100% |
| Planning Policy | 9 | 8 | 89% |